



Name of organization: American Red Cross

Event Name: Blood Donor Ambassador Volunteer

Event date and time: Ongoing - volunteers sign up for shifts using an online calendar. Morning and afternoon shifts are available 7 days a week.

Address of event:

Blood Donation Center: 650 Coliseum Drive, Winston Salem, NC 27106 and at blood drives throughout the community

Hours volunteers are needed:

Minimum Requirement: 1, 5-6 hour shift per month for 6 months preferred

Are there any age restrictions on volunteers? 16 and up

Brief description of what the volunteers will be expected to do:

Every 2 seconds, someone in the US needs blood and one blood donation can save up to 3 lives. Help and support lives in North Carolina. Volunteer at blood drives in your community.

- Warmly greet donors and assist with registration in reception area
- Model excellent customer service behaviors, ensure blood donors have relevant information, and that all questions are answered appropriately
- Assist in the canteen area, manage the cleanliness in reception and hospitality areas, thank donors for their contribution, and alert staff immediately if a donor shows signs of feeling unwell
- Inform donors of current and upcoming donation promotions, make reminder/cancellation calls, re-schedule donor appointments, and perform follow up activities as directed.
- This position is flexible as volunteers can sign up for shifts online that work their schedule!

Additional information:

All interested volunteers must apply online at redcross.org/volunteer with their own email address. Parental Consent forms will be emailed to the parent/guardian for approval.

Organization Contact Person: Kasey Marshall | kasey.marshall@redcross.org